

TERMS AND CONDITIONS FOR YOUR ONLINE REGISTRATION

General terms and conditions

These general terms and conditions apply when you register and make reservations through this booking system. For special inquiries we recommend contacting the organiser directly by e-mail or phone.

Booking/registration

The organiser considers itself to be an "online" system provider. Each registration for this event via this web-based booking system is made directly with the organiser. When making a booking, a contract is concluded between you and the service provider.

Contract and payment

- a) When making a reservation, registration for booking is made directly between you and the organiser and is binding. The confirmed registration and event fee is paid according to your preferred payment option, e.g., invoice issued by the organiser, via credit card or directly to the service provider (hotel). All claims and obligations resulting from this registration immediately and exclusively exist between the person making the booking and the organiser.
- b) The registration is made during booking and is also valid without registration confirmation. A registration confirmation is automatically sent to the person making the booking via e-mail for information.

Type of registration

The registration is maintained by the organiser and/or hotel and is binding. The organiser and/or the hotel may charge the person making the booking for expenses incurred as a result of late cancellation or no-show.

Modifications and cancellations

- a) Modifications of registrations: In order to prevent misunderstandings all modifications must be made by phone, e-mail and fax or also online (if activated). The receipt of the notification by the organiser determines the timeliness of the modification.
- b) Cancellation of registrations: The cancellation of a reservation made via this web-based booking system is only legally effective, if it is made in writing by fax or mail and with a legally valid signature of the person making the booking. If cancellation is possible only orally, it is only legally effective, if reconfirmed by the organiser in writing.

In case of modification or cancellation the organiser and/or hotel may charge your credit card with fees.

Please note the terms of cancellation given below.

Data protection

The data entered by the customer are processed electronically by the registration system. This information is only forwarded to the extent necessary for a booking. The data will not be forwarded for other purposes. In any case the legal provisions regarding data protection apply to the collection of data.



Miscellaneous

All information was put together with utmost care. However, no responsibility will be taken for possible errors in data collection or data transmission. Copying data to other data carriers, also in part, or the use for purposes other than those indicated here, is only permissible after obtaining the explicit consent of the organiser. The registration system has not entered into nor does it intend to enter into a contractual agreement with the user, and therefore, liability claims against the registration system or persons acting on its behalf in any way are generally excluded with the exception of damage caused by intent.

The legal regulations of the organiser's respective domicile applies. Place of jurisdiction is also the organiser's domicile.

Severability clause

If part of the disclaimer of liability should become ineffective or not implementable, the validity of the other provisions shall not be affected by this. The involved parties agree to replace the ineffective or unenforceable provision with a provision which, as far as possible, achieves the same purpose as the original.

CANCELLATION TERMS

Terms and Conditions for hotels

Fees for accommodation at the hotel must be paid in full before departure. Your credit card details are only forwarded to the hotel to guarantee your booking. The hotel is authorised to charge the provided credit card with the accommodation costs in the event of late cancellation or no-show. Please notify the hotel, if you will arrive after 6:00 pm.

The following cancellation policy applies for bookings of up to 4 persons

Up to 1 week prior to arrival: Booking may be cancelled at no charge

Afterwards: Cancellation fees after conferring with the hotel or group accommodation

The following cancellation policy applies for bookings of 5 or more persons

Up to 60 days prior to event: Entire booking may be cancelled at no charge

Up to 30 days prior to event: 50% of the booking of hotel rooms may be cancelled at no charge

Up to 10 days prior to event: 20% of the booking of hotel rooms may be cancelled at no charge

Up to 24 hours prior to event: 2 hotel rooms may be cancelled at no charge

For modifications and cancellations of your booking, please contact Bern Meetings & Events AG (meetings@bern.com, +41 31 328 12 60).

Bern Meetings & Events

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